



# INTERNATIONAL FRAMEWORK FOR COURT EXCELLENCE

THE AUSTRALASIAN INSTITUTE  
OF JUDICIAL ADMINISTRATION  
WWW.AIJA.ORG.AU

THE FEDERAL  
JUDICIAL CENTER  
WWW.FJC.GOV

THE NATIONAL CENTER  
FOR STATE COURTS  
WWW.NCSCONLINE.ORG

THE SUBORDINATE  
COURTS OF SINGAPORE  
WWW.SUBCOURTS.GOV.SG

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## Membership Policy

The International Consortium for Court Excellence currently consists of international judicial institutions with expertise in court and judicial administration. Representing significant international experience in the application of court quality management models, they have joined to promote court excellence.

The Consortium has developed an *International Framework for Court Excellence*. The *Framework* assesses a court's performance against seven areas of excellence, and provides guidance for courts to improve their performance. It utilises recognised organisational improvement methodologies while reflecting the special issues that courts face.

The *Framework* also incorporates links to case studies, court performance improvement processes and a range of available tools to measure court performance and development.

The Consortium regularly edits and revises the *Framework* to reflect new systems and initiatives directed at improving how courts deliver services. It represents a process for an all-encompassing approach to achieving court excellence rather than simply addressing limited aspects of court activity. As a result, it applies to all courts and is equally effective for large urban courts and smaller rural or remote courts.

### Categories of Membership of the International Consortium:

#### 1. Founding Members:

The Founding Members of the Consortium developed the *Framework* and are dedicated to its continual development. They:

- actively promote use of the *Framework*
- have assisted in refining the *Framework* and related resources
- actively participate, in person and online, in the Consortium's work and promote the Consortium's objectives
- contribute to the objectives of the consortium and ensure programs and future plans of the organisation support the consortium's court excellence objectives
- provide support, collaboration, education, research and development of court excellence tools.

## Founding Members:

Australasian Institute of Judicial Administration (AIJA)  
Federal Judicial Center (FJC)  
National Center for State Courts (SCSC)  
State Courts, Singapore (formerly known as the Subordinate Courts, Singapore)

## \*\*Organisations that assisted the Founding Members include:

European Commission for the Efficiency of Justice  
Spring Singapore  
World Bank

## **2. Members by Application:**

Members by Application are judicial institutions (including courts and court systems) that have expertise in judicial, court or tribunal administration.

Members by Application organisations:

- have an active interest in the framework and its implementation
- are available to provide advice where able
- assist the Consortium in fulfilling its objectives
- share information, experiences and ideas with the Consortium
- promote use of the *Framework*
- have shown evidence of a commitment to implementing the *Framework*. Examples of such a commitment might include:
  - o Demonstration of completion of either the self-assessment questionnaire or the self-assessment checklist
  - o Demonstration of the use of the *Framework* in the administrative operations of the court including strategic planning and leadership development.
  - o Creation of an organizational structure to support the implementation of the *Framework*.
  - o Other areas as identified in collaboration with the IFCE Executive Committee.

## Current Members by Application:

<Membership is now open>

## **3. Affiliated Judicial Institutions:**

Affiliated Judicial Institutions are institutions that provide active support and assistance to judges, courts and court systems but do not have direct responsibility for implementing the Framework in courts or court systems. They support the goals of the Consortium and implementation of the Framework and seek to assist and support the promotion of the Framework.

Judicial Institutions wishing to be recognised as Affiliated Judicial Institutions must make application to the Consortium providing sufficient details supporting their application.

## **Becoming a Member of the International Consortium:**

The Executive Committee appoints Members by Application and Affiliated Judicial Institutions after due consideration of applications received.

The Membership List is reviewed annually by the Executive Committee to ensure the status of members remains accurate.

The Executive Committee is made up of Founding Members and other representatives. The current members are:

### **Laurence Glanfield**

Deputy President  
Australasian Institute of Judicial Administration  
Australia

### **Elizabeth C. Wiggins**

Project Director  
Federal Judicial Center  
USA

### **Daniel J. Hall**

Vice President  
Court Consulting Services  
National Center for State Courts  
USA

### **Jennifer Marie**

Deputy Presiding Judge/Registrar  
State Courts  
Singapore  
(Formerly known as the Subordinate Courts, Singapore)

To become a member, organisations should email the Executive Group via Delwyn Gillan the Consortium Contact Officer, **[delwyn.gillan@monash.edu](mailto:delwyn.gillan@monash.edu)**

An organisation's membership may be subject to review by the Executive Group if the organisation ceases to meet the membership criteria.

A full list of Members is regularly updated on the Court Excellence website at: [www.courtexcellence.com](http://www.courtexcellence.com)