




Embedding the IFCE at the County Court

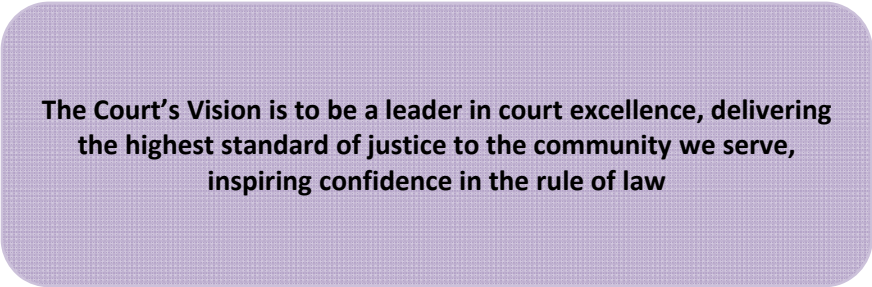
Courts and Tribunals Innovation and Excellence Conference



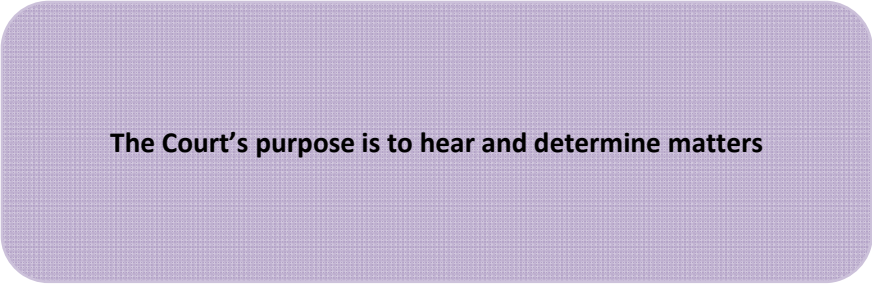
The County Court signed up to IFCE in 2010



The IFCE is a collection of concepts and tools that courts worldwide can use to assess and improve their quality of justice and court administration



The Court's Vision is to be a leader in court excellence, delivering the highest standard of justice to the community we serve, inspiring confidence in the rule of law

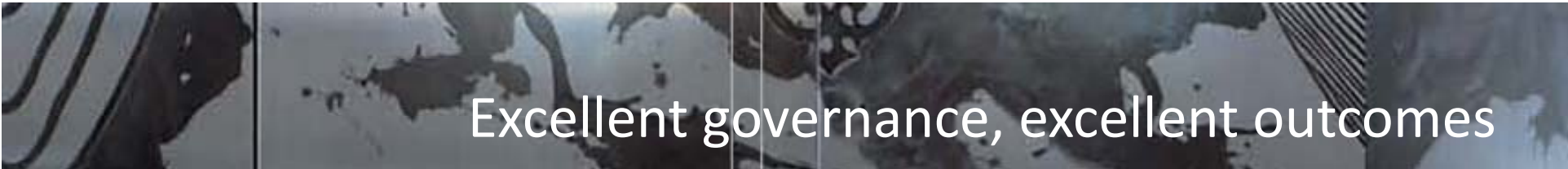


The Court's purpose is to hear and determine matters



Strong Governance

CountyCourt
VICTORIA



Excellent governance, excellent outcomes

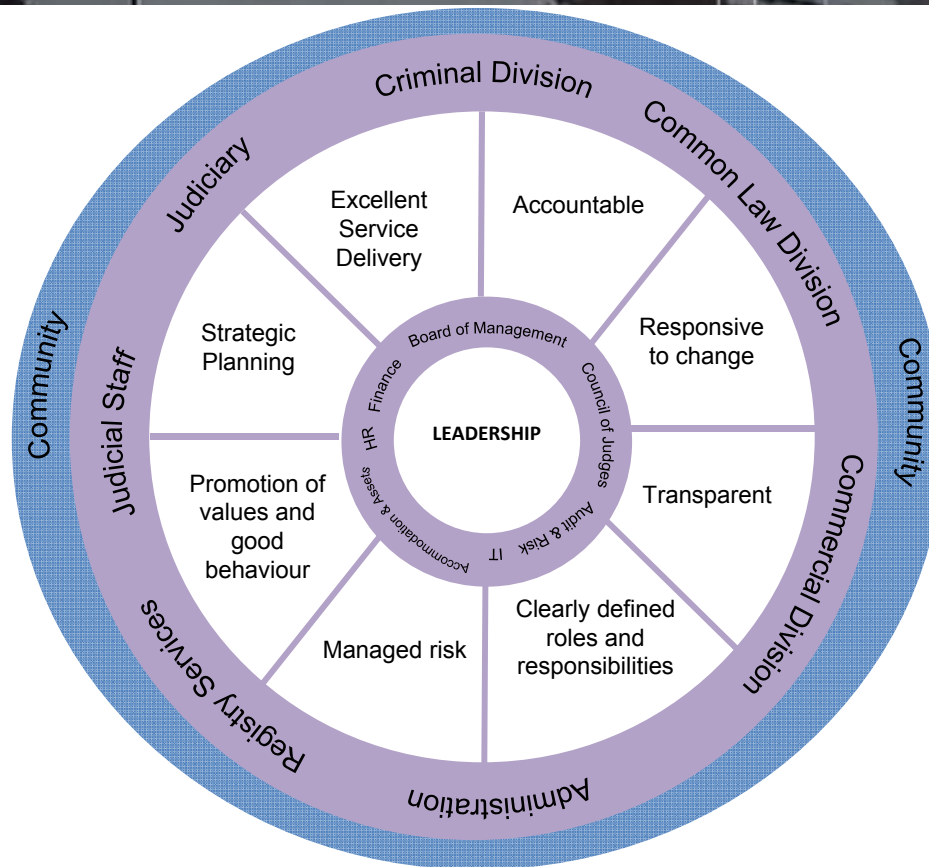
The County Court has embedded
'excellence' through governance...

by empowering and supporting its judges to
design and deliver excellent outcomes

The Court's governance structure

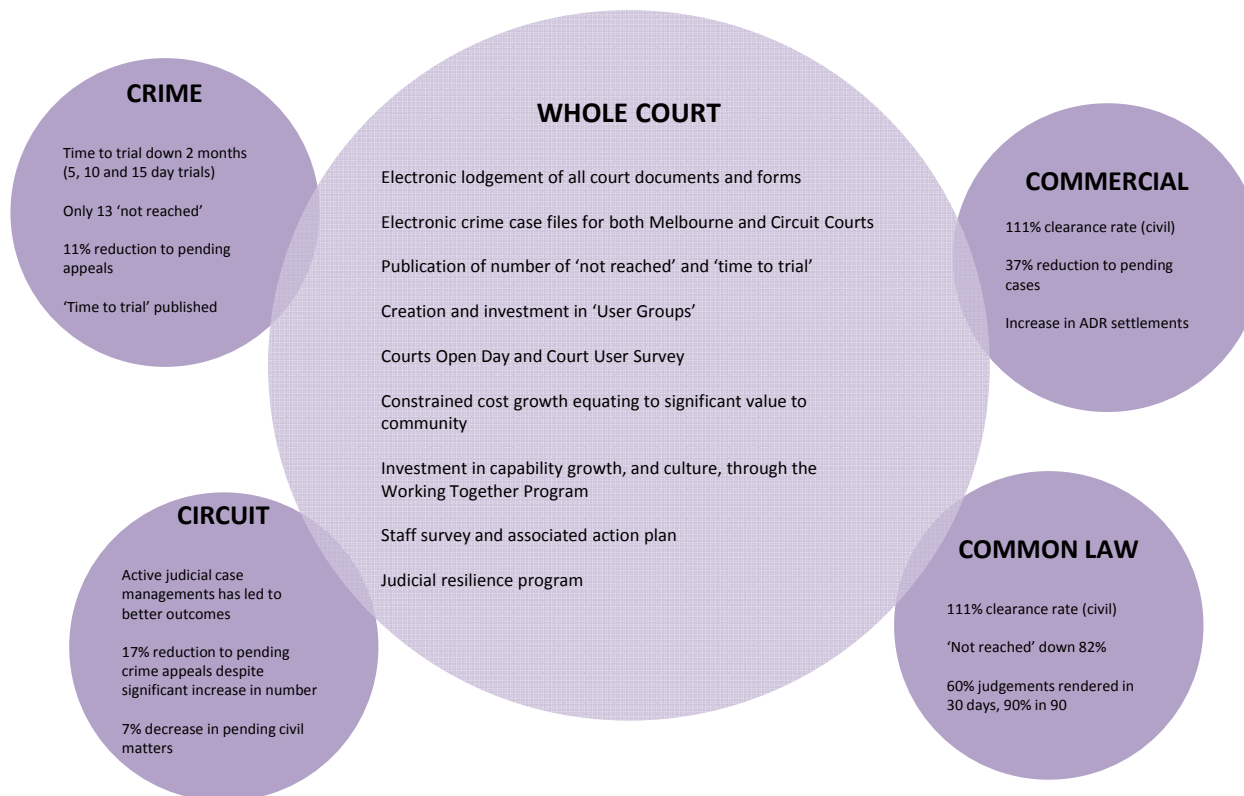


The Court's governance structure



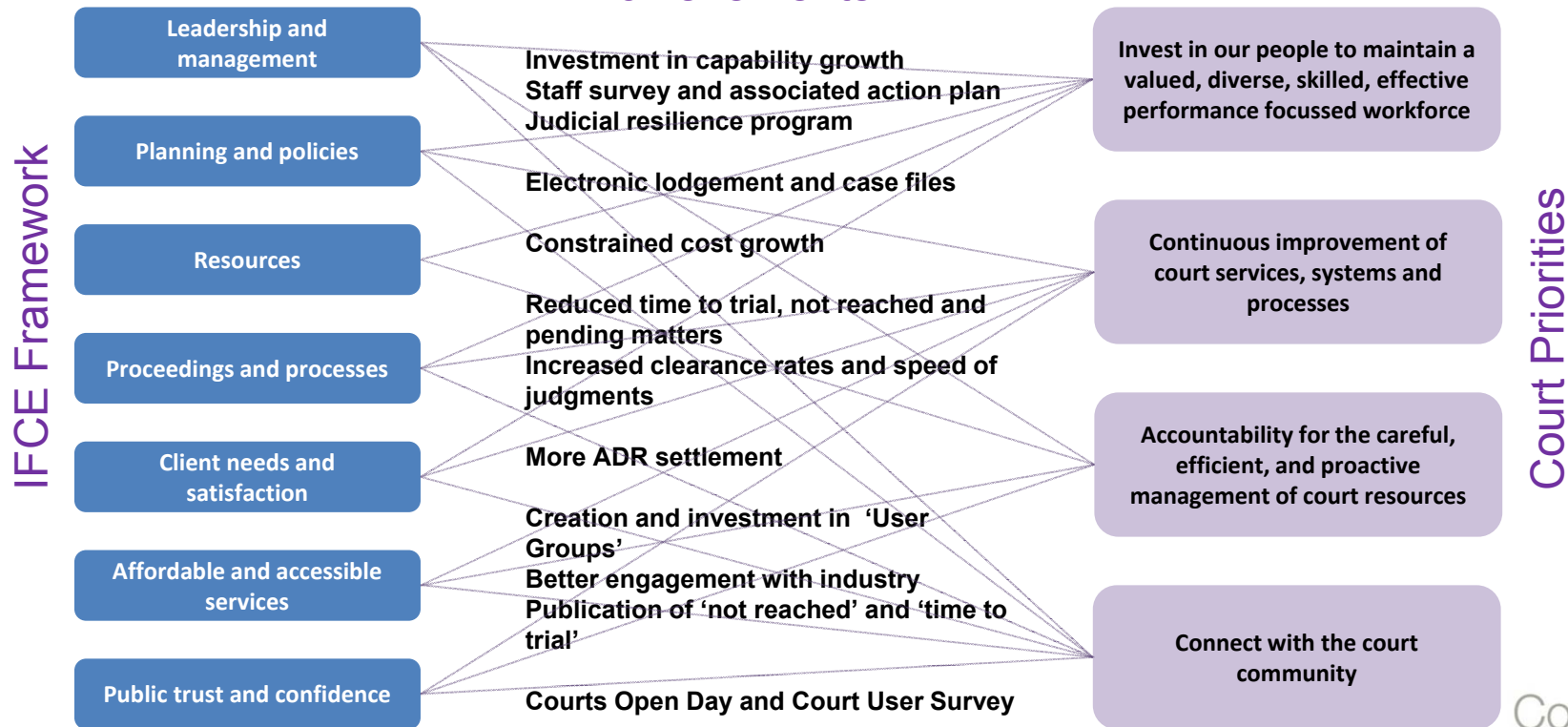
The court is judge led,
directly supported by
experienced and
capable teams

Achievement



IFCE Report Card

Achievements





What's next?

- Embedding engagement with court users, with the justice sectors and with the Victorian community
- Redesign of court systems: 'does the way we do our work align to our purpose?'
- Getting better at leveraging technology to support delivery of excellent services



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